

JAYWICK ROADS AND DRAINAGE IMPROVEMENT PROGRAMME

Residents' Frequently Asked Questions

You may have some questions about the works near your home. Please find attached a list of the things people often ask, below. Please read through the questions before contacting Essex County Council on 0845 603 7631, or email: contact@essex.gov.uk, as it may be that your question has already been answered here.

1. When will the works start?

The main works will start in early July 2015, and go on for up to two years.

2. Where will the works start?

Initially a compound to store equipment, and a site office, will be established in Lotus Way. We will then start work to pipe and improve the main drainage ditch. The first road likely to be worked on is Essex Avenue, probably followed by Humber Avenue, both of which are roads which numbers of residents mentioned in the survey conducted in February. The underlying ground is generally in poorer condition to the west of the area, so we are starting works there.

3. Is the full plan of works available? Where?

The site plan will be available to view in the community centre, and the works site office which will be in Lotus Way. Posters of works schedules will be available at various points in the community, including the Community Centre, Post Office and Martello Tower.

4. When will my own road be refurbished?

A programme of works will be available, showing the areas we are working on, and an approximate schedule for roads in each area. However the schedule may change, particularly if we encounter unexpected problems that need to be solved, or if the weather becomes unsuitable for the works to continue. We intend working on every second road, then return to do the roads missed the first time. This is so we minimise the distance residents have to walk or drive to properties in the street under repair.

5. Will it be difficult to get in and out of my property?

We will maintain access to property by foot when a street is being worked on, but there will be no access for vehicles while the road and drainage is being constructed.

We will make every effort to accommodate residents who may have a disability, or may have problems with mobility, during the course of the works. Where possible, we have left the best possible access around our work sites in compliance with regulations and our staff will assist residents who may have difficulty manoeuvring around the site.

6. How will I be able to park at my property when the works are under way?

Unfortunately, while the construction works are under way in a street there will be no parking in that street. You will need to temporarily park your vehicle elsewhere. An individual roadway may take about six weeks to complete and there will be no vehicle access to the street during that period.

7. How long will the whole programme of works take?

The works are likely to take up to two years, starting from July 2015.

8. Why will the work take so long?

There is a lot of work to do, and the poor state of the existing roads means that much work is needed to prepare them. The ground conditions are also quite poor, which adds complexity and time. The time the works last in total may also change according to weather and difficulties we may find only when works are under way.

9. Will the work be noisy?

Yes, there will be noise at certain stages of the works, for instance when we are digging up the existing surface, and relaying new materials. However the noise will only occur during day time working, which will be from 7.30am to 5.30pm, Mondays to Fridays only.

10. Will there be work done at night or at the weekends?

There are no works planned for the weekends or nights at this stage.

11. Will work be done during Bank Holidays?

No. No works will be done on Bank Holidays.

12. Will the works affect deliveries or visits by utility firms, the postman and so on?

Postal workers and delivery services will be given access to properties wherever reasonable. Works may make the delivery of larger items difficult at certain times during the construction phase. In such a case, the workforce will endeavour to help to ensure parcels or larger goods have a safe route to their destination.

13. How will these works benefit Jaywick residents?

The road works will provide residents with a surface that is more attractive, safer and easier to drive on. At present there is no drainage system installed in the roadways, which currently leaves the area open to flooding risk. Works are being carried out to improve this situation, which will see drains installed in each road to improve surface water drainage.

14. Will the works cause temporary flooding if it rains a lot whilst the works are under way?

We do not believe so, as improved drainage will be installed, which will greatly assist in the removal of surface water.

15. How long will the new roads last for?

The design life of the new roads is between 15 and 20 years under normal conditions and for the type of traffic expected.

16. Will there be better drainage along each road?

Yes. All roads included in the works planned will have new carriageway drains.

17. Why are you making changes to the drainage?

Improved drainage is needed to help water run away from the roads in bad weather and help lessen the extent of puddles that form. The improvements to the drainage will also help to prevent the drains themselves from filling with sand, mud and so on, and becoming useless.

18. Will there be white lines painted on the streets?

No white lining is planned on this scheme. The design will be similar to the way Lanchester Avenue is presented.

19. Are you doing anything about the street lighting?

No street lighting is included in the planned works.

20. Will the street name signs be retained?

No street names signs will be changed. Any damage carried out to street signs will be made good. Our engineers and safety teams will carry out a full photographic survey.

21. Will the roads be maintained after the works are finished?

The works are designed to upgrade the current roads and associated drainage, to improve the current situation. However the roads cannot be brought up to adoptable standard, as they are too narrow.

22. Will your equipment be put away securely when not being used?

We will remove all machinery and equipment back to the compound, apart from excavators which will be parked, secured and left in a safe place out of the way.

23. How will you protect the public from endangering themselves from the works?

Work sites will be fenced off. We will provide agreed access routes to ensure safe entry and exit out of normal working hours. During the day site personnel will assist as required, minimising any risk to the public wherever we can.

24. Will you endanger any wildlife?

No. A wildlife expert will visit the area prior to works starting. Any identified wildlife will be noted and relocated if required.

25. Will I lose access to my power, water or sewage drains whilst the works are under way?

No.

26. Will access to the bus route be affected?

No.

27. How will the rubbish be collected whilst the works are under way?

We have spoken to the collectors and they will collect at the top of affected roads. We will, if requested, assist wherever we can, to ensure that all rubbish bags are placed in the correct location prior to collection.

28. Which company is carrying out the works?

The principal contractor undertaking the works is Ringway Jacobs, in partnership with Essex County Council. Ringway Jacobs has engaged John Henry Group to undertake construction. You can find out more about John Henry group on their website, at www.johnhenrygroup.co.uk/

29. Will the workmen carry identification? What type?

Company identity cards will be held by the engineers and workmen's helmets, jackets and hi-viz vests that carry official company logos will be worn at all times.

30. Where can I ask a question or make a complaint?

There will be contact details put up on notices around the local area, including on the wall of the works compound and site office, located at Lotus Way, Jaywick, CO12 2JE. Members of the public will be able to make enquiries on site from 7.30am to 5.30pm, Monday to Friday. You may also contact Essex County Council in the usual way, via email: contact@essex.gov.uk, or by telephone: 0845 603 7631.